Pulse Secure – Windows Computer

Installing Pulse Secure on a Windows Computer

Host Checker

Downloading UnifiedSDK.zip. Please wait..

Downloading 2326528 of 5151084.

- 1. Go to <u>https://utswvpn.swmed.edu</u>
- You will see a pop-up box that says "Do you want to allow the following program to make changes to this computer?" Press Yes to continue

🕞 🥖 https://utswvpn.swmed.edu/dana-na/auth/url_4rhF5uniRVSPEGQ6/welcome.cgi	D-≞¢	🥌 Pulse Connect Secure - Ple 🛛
🔹 🗟 👻 🖃 🗢 Page 🕶 Safety 👻 Tools 👻 🔞 🖛		
rulse Secure		
Loading Components		
Louding components		
Please wait. This may take several minutes.		
Please wait. This may take several minutes. Host Checker 		

- 3. Then the client will start to download.
- You will now see a Pulse Connect Secure login page. Enter the following information:

Username: SouthwesternID Password: SWID Password

- 5. Press Sign In.
- Choose your Two-Factor Authentication method and follow the prompts.

Walcoma	a tha	
Pulse C	o the	re
Fuise C	Simect Secu	
username	1	Please sign in to begin your secure session.
dia annun in annu		



UT Southwestern Medical Center

Client Services Training

Pulse Secure – Windows Computer

- You are now connected to the Pulse Connect Secure web portal. From here, you can access any web site by typing the URL in the field below your username in the upper right hand corner.
- If this fits your needs, you can stop here. If you need the full VPN client, select **Start** next to Pulse Secure to install the client and continue to **Step 10**.
- 9. The Pulse Secure client will start to download.
- 10. You may see a pop-up box that says "Do you want to allow the following program to make changes to this computer?" Press Yes to continue.
- 11. The Pulse Secure client will begin to install.

Note: If an error prevents the Pulse Secure from loading properly, you can either:

- Check browser compatibility
- Continue Not all functionality may be available
- 12. Select **Start** next to Pulse Secure to start the VPN client.

UT Southwestern						
Medical Center	Logged-in as: rkizer	flome	Preferences	Session 10:19:24	📀 Help	Sign Out
					Brows	e (tips)
Welcome to UTSouthwestern Pulse Connect Secure, rkizer. You last signed in Welcome to UT Southwestern. (<u>Collasse</u>)	on Thu, 16-Feb-20	17 08:44	1:33 CST			
Welcome to UTCouldwardown Dulas Courset Course addings. You last a	mad in an Th	. 16	Fab 2017	00.44	22.00	
Welcome to UT Southwestern. (<u>Collapse</u>)	gned in on Th	u, 10-	-red-2017	08:44:	33 63	
Web Bookmarks						8= + ◄
SouthwesternID Password Reset Registration Page	<u>)</u>					Ð
SouthwesternID Password Reset Page						Ð
UTSW Intranet						Ð
UTSW Outlook					Ð	
Peoplesoft					Ð	
Files					8=	+ +./ 、
	_	_		Windows	s Files	Unix File
You don't have any files bookmarked.						
Client Application Sessions						
Pulse Secure						Start

Setup: Pulse Secure
Downloading Pulse Secure. Please wait
Download 53% complete.
Cancel



Client Application Sessions	
Pulse Secure	Start

UT Southwestern Medical Center

Client Services Training

Pulse Secure – Windows Computer

- 13. You may see a pop-up box that says "Do you want to allow the following program to make changes to this computer?" Press Yes to continue.
- 14. You are now connected to the Pulse Secure VPN client.

UTS	Duthwestern Medical Center
Please wa	it
Launching Puls	Secure. This may take from a few seconds to a couple of minutes, depending on your bandwidth

Using Pulse Secure (after it has been installed)

1. Pulse Secure may start automatically OR you may need to select Start and then choose Pulse Secure.

If it automatically starts, you will see this.

Secure			
Connec	et to: new		
?	Provide the following credentials to complete the connection.		
	User Name:		
	Password:		
	Save settings		



- 2. Enter your SouthwesternID and SouthwesternID Password.
- 3. Duo two-factor authentication is required to connect and will require a secondary password.
 - If you authenticate with Duo Mobile App: Type "Push" as the password and then click Connect
 - If you authenticate with with a Passcode: Login using a passcode generated by a keychain token
 - If you authenticate with a **Text Message**: Type "SMS" as the password and then click Connect
 - If you authenticate with a **Voice Call**: Type "Phone" as the password and then press Connect



If you choose Pulse Secure from the Start Menu,



Client Services Training

Pulse Secure – Windows Computer

4. You are now connected via VPN. To end the session, click **Disconnect**.

SPulse Secure	_ ×
File Help	
Connections	+ / x)
UTSWVPN Connected - manual override	Oisconnect
© 2010-2016 by Pulse Secure, LLC All rights reserved	Close