

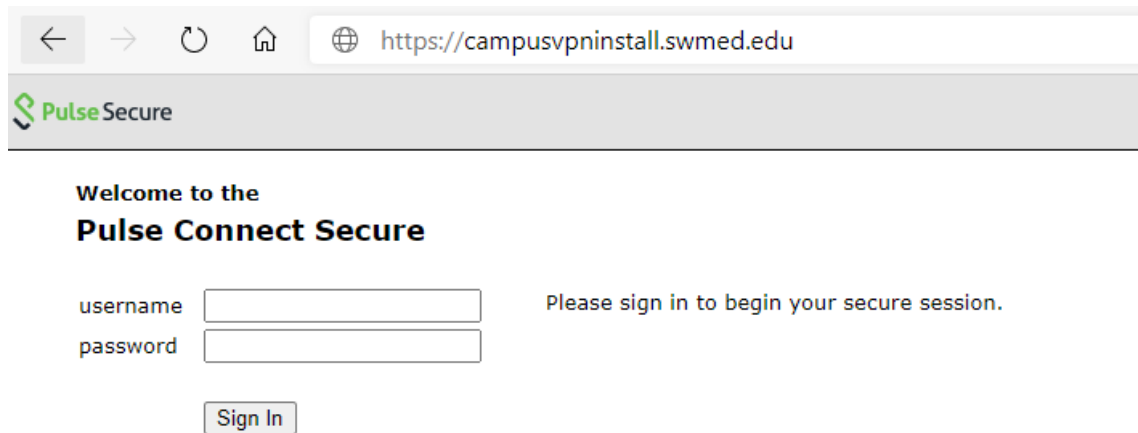
Enrolling Your Phone or Tablet in Duo While On-Campus

Supported Browsers: Chrome, Firefox, Safari, Edge, Opera, and Internet Explorer 8 or later. For the widest compatibility with Duo's authentication methods, we recommend recent versions of Chrome and Firefox.

Step One: Getting Started

Open a browser and navigate to <https://campusvpninstall.swmed.edu>.

Enter your username and password and click Sign In.



The screenshot shows a web browser window with the address bar containing <https://campusvpninstall.swmed.edu>. Below the address bar is a grey header with the Pulse Secure logo. The main content area displays the following text and form elements:

**Welcome to the
Pulse Connect Secure**

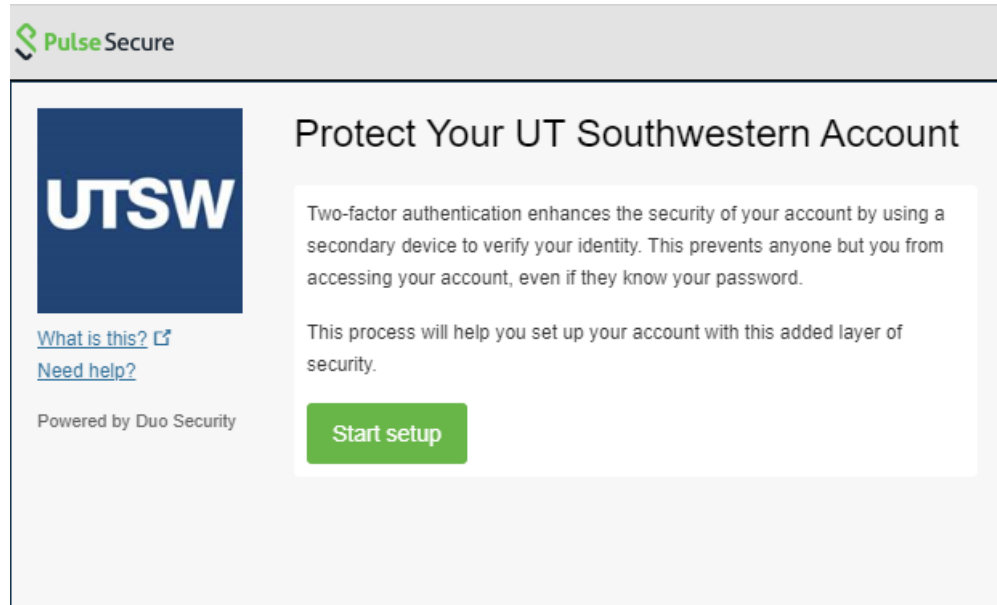
username

password

Please sign in to begin your secure session.

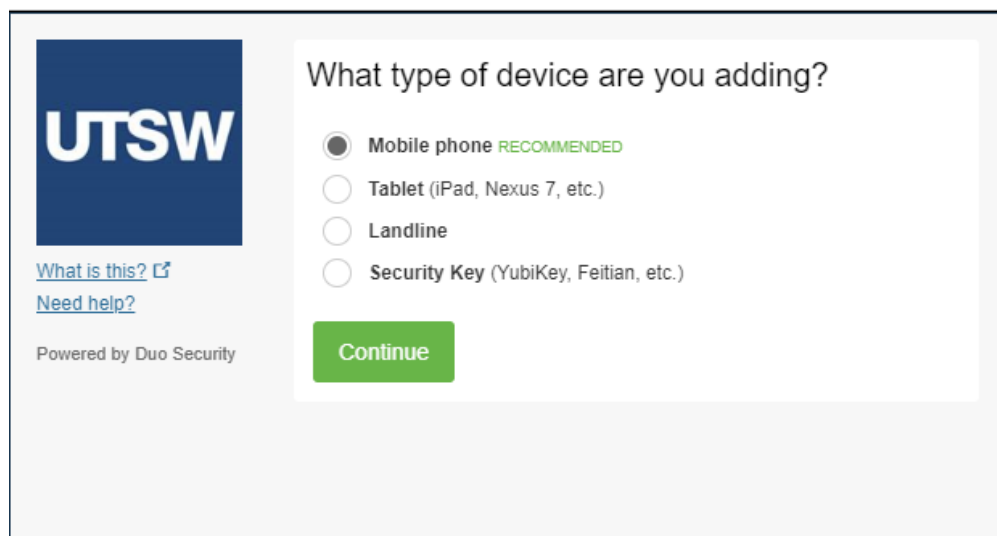
Step Two: Welcome Screen

Click **Start setup** to begin enrolling your device.



Step Three: Choose Your Authentication Device Type

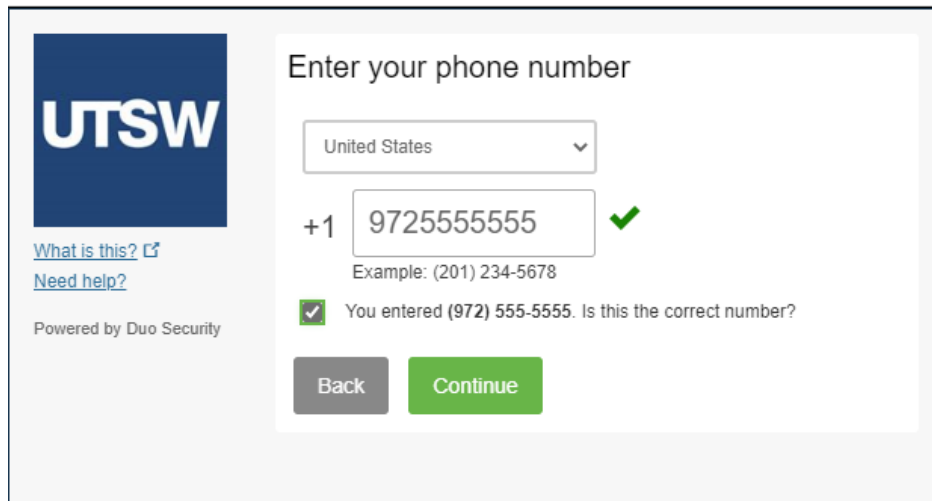
Select the type of device you'd like to enroll and click **Continue**. We recommend using a smartphone for the best experience, but you can also enroll a landline telephone, or iOS/Android tablets.



Step Four: Type Your Phone Number

Select your country from the drop-down list and type your phone number. Use the number of your smartphone, landline, or cell phone that you'll have with you when you're logging in to a Duo-protected service. You can enter an extension if you chose "Landline" in the previous step.

Double-check that you entered it correctly, check the box, and click **Continue**.

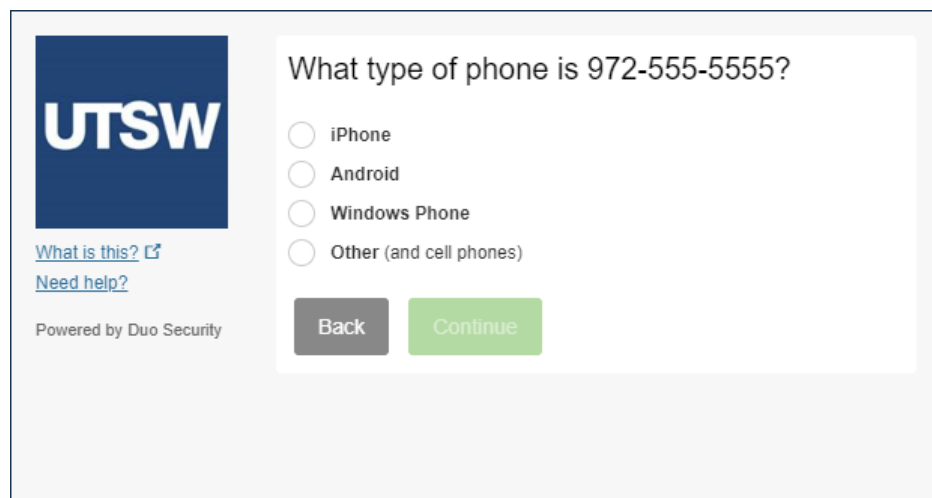


The screenshot shows the UTSW Duo Security interface for entering a phone number. On the left is the UTSW logo and links for "What is this?" and "Need help?". The main area is titled "Enter your phone number" and contains a dropdown menu set to "United States", a text input field with "+1 9725555555" and a green checkmark, and an example "(201) 234-5678". Below the input is a checked checkbox with the text "You entered (972) 555-5555. Is this the correct number?". At the bottom are "Back" and "Continue" buttons.

If you're enrolling a tablet you aren't prompted to enter a phone number.

Step Five: Choose Platform

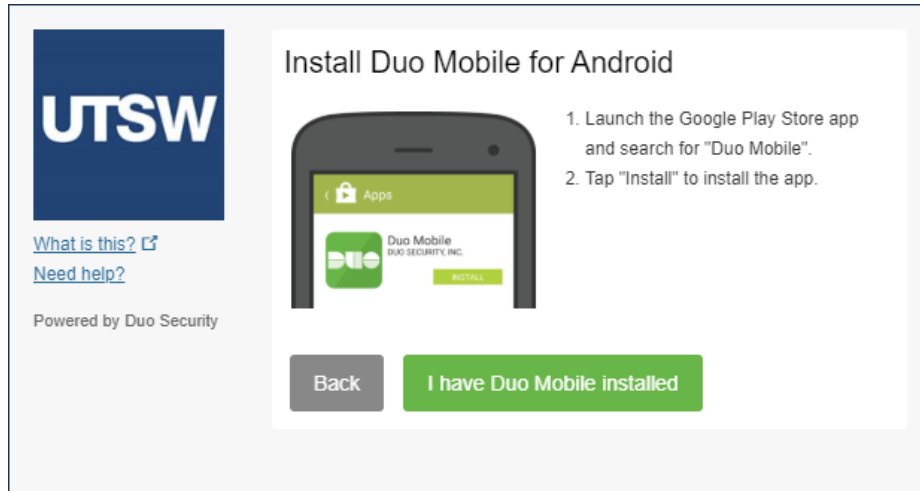
Choose your device's operating system and click **Continue**.



The screenshot shows the UTSW Duo Security interface for choosing a phone platform. On the left is the UTSW logo and links for "What is this?" and "Need help?". The main area is titled "What type of phone is 972-555-5555?" and contains four radio button options: "iPhone", "Android", "Windows Phone", and "Other (and cell phones)". At the bottom are "Back" and "Continue" buttons.

Step 6: Install Duo Mobile

Follow the platform-specific instructions on the screen to install Duo Mobile. After installing the Duo app return to the enrollment window and click **I have Duo Mobile installed**.

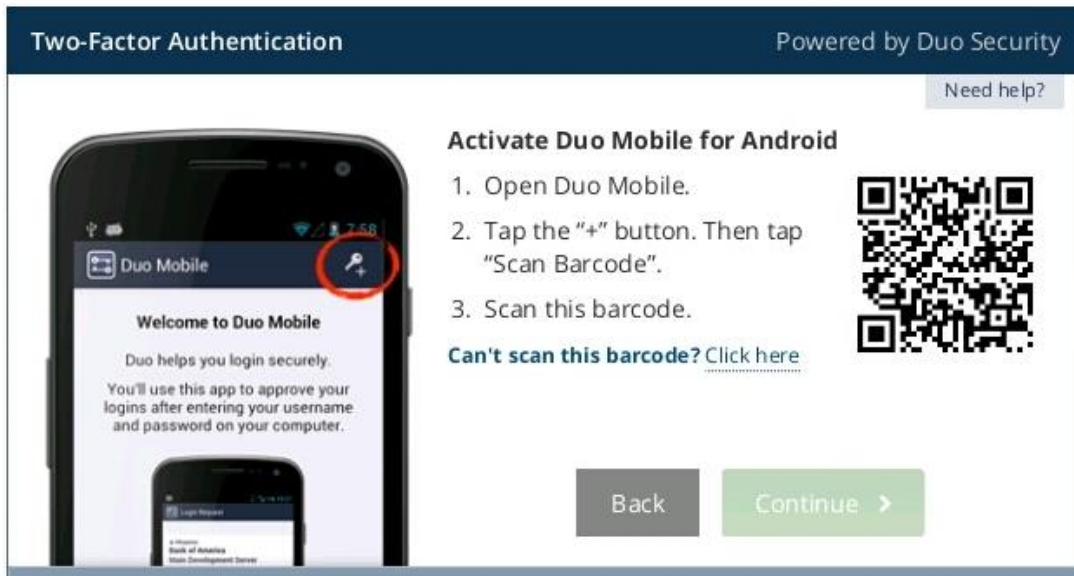


Step 7: Activate Duo Mobile

Activating the app links it to your account so you can use it for authentication.

On iPhone, Android, and Windows Phone activate Duo Mobile by scanning the barcode with the app's built-in barcode scanner. Follow the platform specific instructions for your device:

NOTE: You may see a *key icon* in the top right of your mobile or a *plus sign* to activate your authentication in the app.



The "Continue" button is clickable after you scan the barcode successfully.

Can't scan the barcode? You will need to use the 'Click here' link **to have an activation link emailed to you instead** and then follow the instructions in the email.

Step 8: Configure Device Options (optional)

You can use **Device Options** to give your phone a more descriptive name, or you can click **Add another device** to start the enrollment process again to add a second phone or another authenticator.

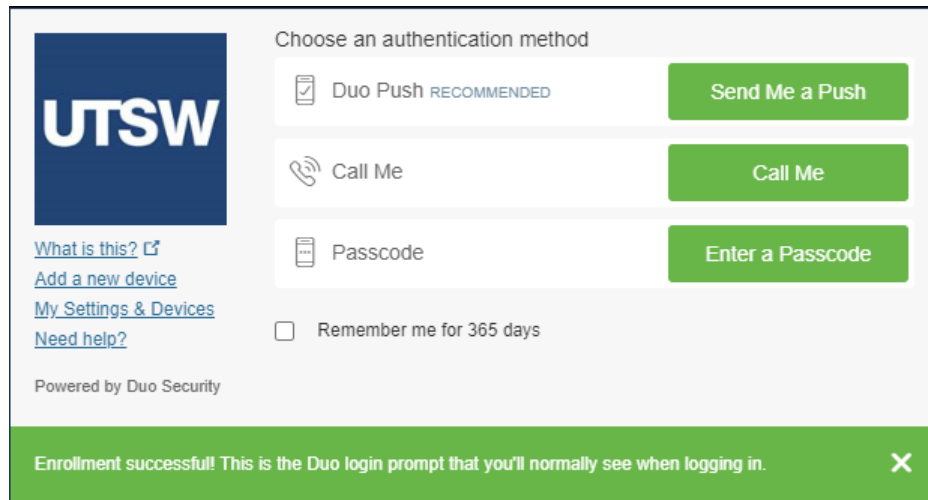
If this is the device you'll use most often with Duo then you may want to enable automatic push requests by changing the dropdown for **When I log in**. There are three options available to select from: (1) Ask me to choose an authentication method or (2) Automatically send this device a Duo Push or (3) Automatically call this device. Once you select your preferred option, click **Save**.

With one of the automatic options enabled, Duo automatically sends an authentication request via push notification or a phone call to your device.

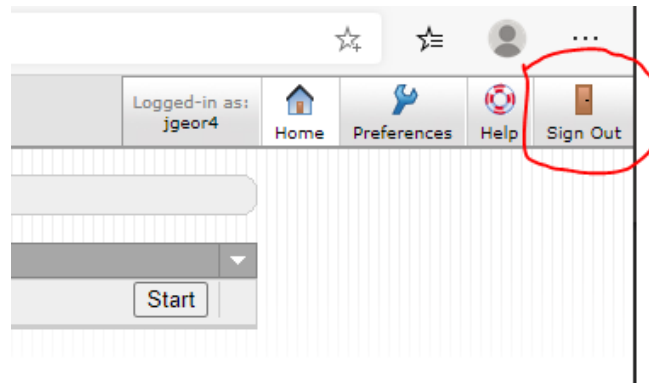
Click **Continue to login** to proceed to the Duo Prompt.

Congratulations!

Your device is ready to approve Duo push authentication requests. Click **Send me a Push** to give it a try. All you need to do is tap **Approve** on the Duo login request received at your phone.



Make sure you **Sign out** of Pulse Secure VPN after you have completed setting up Duo.



For additional information and instructions visit <https://guide.duo.com> or contact the IR Service Desk at 214-648-7600.